



Zenebech's Story:

Transforming community health with a fingerprint

For 18 years, Zenebech has been a dedicated Health Extension Worker at a local health post. Her week is a blend of duties at the health post and vital outreach activities, from providing family planning services and vaccinations to monitoring the growth development of children under five. For years, the reliance on a paper-based system for her work meant that patient cards were frequently lost, leading to inaccuracies that put community health at risk.

The introduction of Ethiopia's Electronic Community Health Information System (eCHIS), powered by Simprints' biometric technology, has brought a significant change. Now, Zenebech uses fingerprint identification to securely access patient records, creating a reliable and continuous chain of care for every family. This digital system simplifies patient identification, automates appointment tracking, and ensures timely follow-ups, which directly contributes to the community's efforts to improve health outcomes.

Zenebech explains the profound impact this has had on her work and the community:

"The introduction of eCHIS and biometric technology has greatly benefitted our community in multiple ways. It helps us to reduce mother and infant mortality rates. It reduces duplications, and it has helped us to reduce malaria prevalence. By adopting this technology, I have learned how to streamline services, significantly reducing our workload while making healthcare faster and more efficient."

This transformation in service delivery has been profound for both health workers and the community Zenebech has served for nearly two decades. By ensuring data is accurate and easily accessible, the system builds trust and encourages the community to take greater care of their health, creating a sustainable foundation for a healthier future.

Photos are not of the subject.



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