



Elsabet's Story:

A journey of impact with Simprints

As a Junior User Support Officer at Simprints, Elsabet supports digital health programming across Ethiopia. Her role is hands-on: she facilitates Training of Trainers (TOT) sessions, prepares mobile devices for Mass Drug Administration (MDA) campaigns, and provides crucial on-field support to Health Extension Workers, resolving technical issues and ensuring data is collected accurately.

Her journey with Simprints began five years ago, on the front lines of the Geshiyaro project, a vital initiative focused on reducing intestinal parasitic infections by providing deworming treatments, safe water access and improved sanitation facilities. As a mentor on this project, she witnessed the daily challenges of delivering healthcare with paper-based systems and saw the difference Simprints' technology could make. Elsabet explains the impact she's witnessed:

"The integration of biometric technology significantly enhanced our MDA distribution efforts by ensuring accurate client identification. This system minimised errors and eliminated duplications, allowing us to reliably reach genuine beneficiaries. The prevalence of intestinal parasitic infections was reduced due to timely drug distribution with the help of biometric solutions."

This direct experience, seeing how technology could overcome long-standing barriers and improve community health, inspired her next step. She says ***"My hands-on experience with the project made me well-suited to support biometric tracking, which led me to this role at Simprints."***

Now, Elsabet uses her deep understanding of field operations to train others in how to use biometric technology effectively.

"Integrating biometric technology into our work has significantly enhanced efficiency and accuracy, and I'm happy to work with Simprints."



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