



Abraham's Story:

Accurate and timely interventions to combat sight loss

With over three years of experience as an Integrated Eye Care Worker (IECW) at a health center on the outskirts of Addis Abbaba, Abraham has seen firsthand the challenges of delivering consistent patient care. For years, the system relied on manual, paper-based registers, a method fraught with issues. It was difficult to accurately identify patients and access their medical histories, especially if they had received treatment at other facilities. This often led to duplicate records, where a patient receiving follow-up care would be registered as a new case, disrupting their healthcare and undermining the quality of service.

Abraham is working on Operation Sight, a project focused on combating Trachomatous Trichiasis (TT), a severe stage of trachoma that can lead to irreversible blindness. Given the time-sensitive nature of treating TT, ensuring patients receive the surgery and follow-up care they need without delay is critical.

This is where Simprints biometric technology has transformed Abraham's work over the past two years. The ability to accurately identify a TT patient with a simple fingerprint scan has brought a new level of efficiency and accuracy, ensuring patients get the support they need in time. Abraham explains:

"After we started using biometrics, we were able to completely mitigate data duplication. It also became simpler and more accurate to identify patients and access their previous medical history, which was difficult when using manual registers."

This has a profound impact on patient experience.

"If a patient received TT treatment for one eye at another health facility and comes to us for the treatment of the other eye, we can easily identify the patient, review their previous medical history, and provide them with the necessary service, ensuring quality service delivery."

With the support of Simprints' innovative biometric technology, Abraham and his colleagues are working to provide timely and efficient services to their patients, and prevent irreversible blindness.

Photos are not of the subject.



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